Volunteer role description

This is an outline of what your role will involve – you will have the opportunity to discuss this in more detail at your recruitment meeting.

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<th>Role Title</th>
<th>Location</th>
<th>How often</th>
<th>How long</th>
<th>Minimum age</th>
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<td>Marie Curie Companion</td>
<td>Musgrove Park Hospital, Somerset</td>
<td>3 hours a week</td>
<td>For a minimum of 6 months</td>
<td>18</td>
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<th>Disclosure checks</th>
<th>Is driving essential for the role?</th>
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<td>Enhanced with barring</td>
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Why we need your help

Marie Curie and Musgrove Park Hospital have joined together to offer a service to support people at the end of life.

Spending time with patients and/or their relatives, we’re looking for volunteers to provide emotional support, a listening ear, and to simply be there for people at this very difficult time.
**What we need you to do**

Your role will include some of, but is not restricted to, the following tasks:

- Support patients in line with agreed boundaries and procedures
- Spend time listening and talking with patients, family, friends and carers.
- Signpost families and friends to other services, as appropriate
- Write and submit, to the Service Manager, a brief report on each visit
- Keep the Service Manager informed of any changes or significant happenings in connection with the client, either in person or by telephone
- Be an active part of the team of Marie Curie Companions and the wider team of MPH volunteers
- Attend regular group support and development sessions for Marie Curie Companions
- Attend individual sessions with the Service Manager, as required.

**What skills or experience do you need?**

- Friendly and sensitive - a good listener
- Self-awareness and emotionally strong
- Respect for confidentiality
- Willingness to learn and operate within set boundaries
- Reliability - keep commitments and appointments
- Respect for individuals regardless of their race, gender, culture, religion, disability, sexual orientation and marital status
- Mature perspective on life and death
- Good humoured

**What we can offer you:**

- An excellent opportunity to build on your skills in a health care environment
- An induction, training, support and supervision in your role
- Agreed reasonable out-of-pocket expenses
- An opportunity to be part of an innovative project that will make a real difference to people.

**What we ask of you:**

- To provide two references from non-family members and other relevant documents related to the role
- To keep to Marie Curie’s policies and guidelines
- To complete an induction and any training relate to the role
- To also operate within Musgrove Park Hospital’s policies and guidelines, particularly regarding confidentiality.

Marie Curie is committed to being a diverse and inclusive charity. We aim to demonstrate support for all of our staff and volunteers, valuing each individual’s contribution regardless of age, gender, gender identity, sexual orientation, marital status, civil partnership status, disability, nationality, race, religion or belief. We are committed to providing equal opportunities to our staff and volunteers and to taking steps to ensure our staff and volunteers are protected from discrimination.

For more information or if you have any questions regarding this volunteer role, please contact the Volunteer Centre on volunteering@mariecurie.org.uk or on **0800 304 7032**.

For internal use only

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